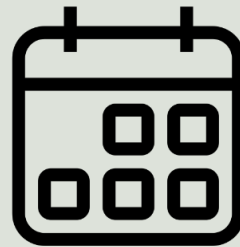


OUVIDORIA

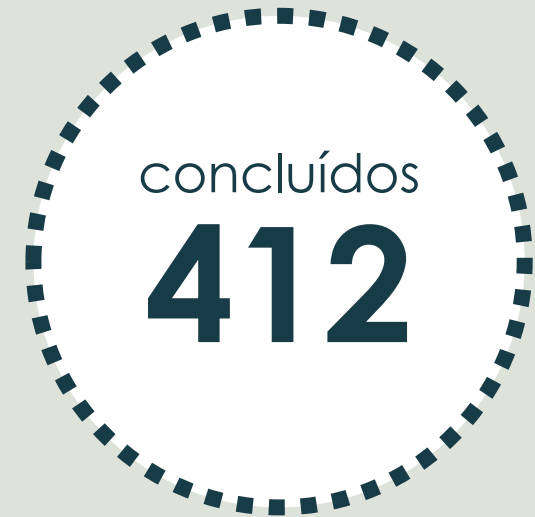


JANEIRO

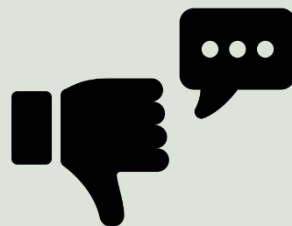
2017

PROTOSCOLOS

JAN 17



JAN
17

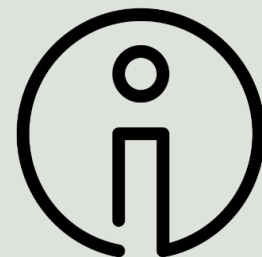


RECLAMAÇÃO

75 reclamações a
nível nacional

17,7%
Do total de
demandas

JAN
17



INFORMAÇÃO

246 pedidos de
informação

58%
do total de
demandas

JAN
17

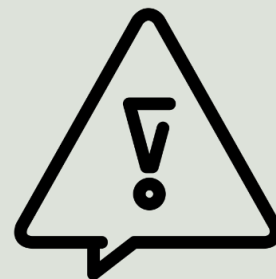


0%
do total de
demandas

SOLICITAÇÕES

0 solicitações a
nível nacional

JAN
17

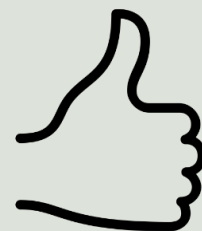


16,5%
do total de
demandas

DENÚNCIA

70 protocolos
cadastrados

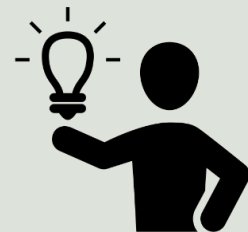
JAN
17



ELOGIOS

8 elogio enviado
através do Canal

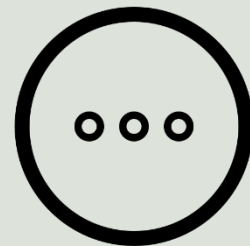
JAN
17



SUGESTÃO

23 sugestões enviadas
a Ouvidoria

JAN
17

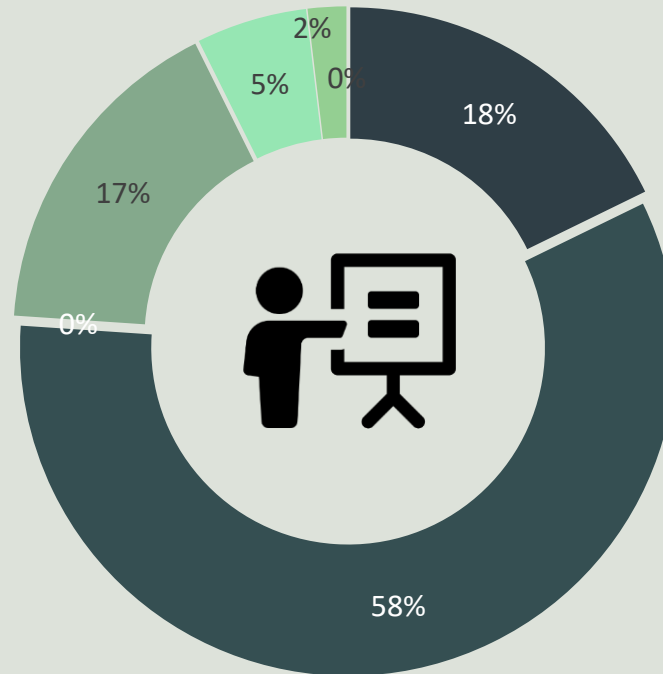


DIVERSOS

0 demandas categorizadas
como assuntos diversos

PERCENTUAL TOTAL

JAN 17



62%
anônimos



NÚMEROS POR REGIÃO E ESTADO

JAN 17

SUDESTE

300

NORDESTE

20

ND

26

**CENTRO
OESTE**

26

NORTE

10

SUL

34

